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Party and Event Equipment Rental Policies

Reserving Event Equipment/Deposit

We encourage you to make your reservation in advance to guarantee items will be available to you for your event. Rental fees are charged for the time the equipment is out, regardless of if used or not. Rental fees are incurred until the items are returned to the store. A non-refundable fifty percent (50%) deposit is due upon making the event reservation. The event must be paid in full, 30 days prior to the set-up date. By this time, final numbers should be confirmed. Additional charges will be the result of last-minute additions of goods, services and/or breakage.

Cancellation Policy

If event is cancelled more than 14 days before the event the 50% deposit is forfeited.
If cancellation is two weeks prior to event or less the entire rental order is owed.

Delivery and Pick-Up Policy

Tailgate delivery/pick-up is available. Delivery/pick-up charges will be based on distances traveled and or services provided. Please ask for estimated charges. Additional charges will apply if rental items must be carried long distances from the delivery truck. Set up and tear down of tables and chairs is NOT included in the delivery price. Customers are welcome to pick up and return most items

Damaged or Missing Equipment>Returns

All catering equipment and tabletop pieces are sent out "table ready." To avoid cleaning fees, all pieces must be sorted and returned in their appropriate racks. All dishes must be returned rinsed and free of food. Glasses must be turned upside down in their original racks and all flatware sorted, rinsed and placed in the trays provided. A replacement fee will be charged to the customer for any rentals that are broken, missing or damaged.

Linen Rentals

All linen is sent out "table ready." It is expected, linen will be returned with light food blemishes. To avoid additional charges, please shake all food, debris, confetti, etc. from the linen before returning. Linens must be returned in yellow linen bags provided. Never put linen in plastic bags as it will mildew. All chair sashes and bows must be untied. Customers will be charged a replacement fee for any linens returned with tears, burns, wax, lobster stains, or a stain that will not wash out.

Napkins are rented in multiples of ten. The reservation should be rounded up to the nearest multiple of 10, for example if there are 26 guests, 30 napkins should be reserved. We do not rent napkins individually. Prices listed are per item not package.

Dishes, Glasses, and Flatware Rental

Our dinnerware, flatware and glassware are washed, sanitized, and packaged in multiples. Each of these items must then be rented in the multiples of that item. For example, small wine glasses come in a rack of 25 therefore if there are 115 guests, 125 glasses (5 racks) must be reserved. We do not rent these items individually. Prices listed are per item not package.

Dinnerware, glassware, and flatware are all subject to a 10% Damage Waiver fee. This covers normal wear and tear. This does not cover the cost of excessive loss or damage. The Damage Waiver may be declined by the renter. If the Damage Waiver is declined or if there is excessive damage or loss the actual replacement cost of each item damaged or missing will be charged to the renter.

Grill Rentals

There is a \$50.00 cleaning fee at the time of rental, which is refunded to the customer once the grill is returned clean.

Additional Information

Prices are subject to change without notice. Event pricing is used for party and tent rentals. Instead

of paying a per hour fee like construction equipment event pricing is set for the event. This is so items can be delivered with plenty of time for the decorators and caterers to do their magic. You may request AM (8-12) or PM (12-5) delivery or pickup service. While we try to accommodate all requests, due to an extremely busy delivery schedule, any requests out of our business hours or specific timed deliveries may incur additional charges. Please call for availability and pricing information. Standard delivery/ pick up charges are for tailgate delivery. Additional charges will apply if rental items must be taken to different floors, or if items must be carried long distances from truck. Customers are welcome to pick up and return most items to save on delivery charges.